

TERMS AND CONDITIONS

OUR terms are per person per week or night as stated and are inclusive of VAT at the current rate. We reserve the right to alter our published terms if deemed necessary including changes in taxation. Half Board includes evening meal, bed and breakfast from evening meal on day of arrival to breakfast on day of departure. Sunday also includes a mid-day meal at no extra charge. No allowance is made for meals not taken. Packed lunches are available at a cost of **£3.95** per day for adults (£3.50 for young people and children). Some Centres may provide a lunch in the Centre at an extra charge. Lunches can be arranged and paid for by arrangement with the Centre Manager. Charges for excursions are extra to the above prices. Some facilities may incur extra local charges. These tariffs and arrangements do not apply to party bookings. Parties should contact Centre Manager for details.

SENIOR CITIZENS

£20.00 REDUCTION for Senior Citizens (aged 60+) on specified weeks – See Special Interest weeks pages.

BOOKING ARRANGEMENTS

Send a completed Booking Form to the Centre of your choice together with a **non-refundable £60** deposit, Senior Citizens **£30**, children **£25** per week or part of a week for each person.

If payment is being made by credit card, complete the appropriate box. If reserving by phone and paying by Credit Card advise the Centre Manager of the relevant details. Deposits are non-refundable but see below. Cheques made payable to 'Christian Endeavour Holiday Centres Ltd'. Bookings are not transferable without prior agreement with the Company.

If in exceptional circumstances we are unable to offer the accommodation booked, a full refund will be given unless alternative accommodation is agreed.

CANCELLATION INSURANCE

When you book a holiday you are entering into a legally binding agreement and we feel it is important that you are covered by adequate insurance on your holiday, therefore for your protection and peace of mind we will provide, when booking, details of an insurance cover which has been specially arranged by Travellers Protection Services Ltd with UK Insurance Ltd, both of whom are authorised and regulated by the Financial Services Authority. Travel insurance leaflets (Cancellation Plan) will be sent with your holiday confirmation invoice and you are strongly advised to read these carefully. Cancellation Cover is effective from the time your insurance is issued. In some cases may also cover the travel arrangements made for your holiday, check this with the insurance company when you arrange your insurance.

MISCELLANEOUS

Special diets will whenever possible be catered for. Centre Managers **MUST** however be informed either when booking or at least two weeks prior to holiday. Where **car parking** is provided, car parking is entirely at the owners risk. **Alcoholic drinks** are **Not Allowed** on any of our premises. All our Centres operate a **No Smoking** policy, in line with current legislation. **Pets** are not allowed on our premises. Only guide dogs/registered assistance dogs are allowed on our premises. No pets to be left in cars on Company Car parks.

ENVIRONMENTAL HEALTH AND CARE PROVISION

The Company is required to inform, and emphasise, that its employees are not trained, qualified nor insured to nurse, nor to act as carers, for guests who are infirm and necessitate specialist healthcare because of specific conditions. Guests who require medical or physical assistance or are unable to vacate the premises by themselves in an emergency must be accompanied by a responsible friend or relative at all times. Regrettably, where circumstances dictate, the Company reserves the right to insist that such persons return home. If in any doubt please check with the Centre Manager prior to your visit.



Coach Holiday Conditions

Why not let us ...

... take away the strain of making your own travel arrangements to our Centres?

The coach traveller has the opportunity to commence journeys from various parts of England with a variety of pick-up points 'en-route' depending upon which centre is being visited.

BOOKING ARRANGEMENTS AND CONDITIONS

The charges for these holidays include a private room for two. A limited number of single rooms are available in centres. Single rooms do not carry additional charges, but where a double/twin or other room is used for single occupancy there will be an extra charge of **£5** per night agreed at time of booking.

EXTRA FACILITIES —

EN-SUITE: Rooms with extra facilities will attract an additional charge of **£3.50** partial en-suite, **£7** full en-suite per night per room. Any entrance fees to tourist attractions/exhibitions on an excursion will be additional costs - however, these fees are generally arranged at 'Party Rates'. Please complete booking form, (page 15) and send with **£60 deposit per person, per holiday** to the appropriate address on pages 4, 6, 8, 10, 12, 16. **Cheques payable to Christian Endeavour Holiday Centres Ltd.**

The balance of the holiday cost is due six weeks before the holiday departure date. Holidays booked within the balance due period are liable for the full cost at the time of booking.

CANCELLATION CHARGES

Should you or any other member of your party be forced to cancel your booking, you must notify us in **writing**. The instruction must be signed by you as the person who signed the booking form. If you cancel, a cancellation charge calculated on the scale set out below becomes payable by you as the signatory of the booking form.

Cancellations incurring cancellation charge:
(as a percentage of the total holiday cost)

56 days or more before departure	Deposit only
55 to 28 days before departure	. . . 30%
27 to 14 days before departure	. . . 50%
13 to 7 days before departure	. . . 65%
6 to 1 days before departure	. . . 80%
Day of departure or later 100%

Cancellation charges are normally refundable from your insurance scheme, subject to the reason for cancellation being under the terms of the cover.

Included in the cost of your holiday ...

- Coach travel
- Full board accommodation at centre (which on excursion days will include a packed lunch)
- Excursions to local places of interest
- The services of an experienced Holiday Leader
- Service charges
- See page 15 for Booking Form.

COACH HOLIDAY CANCELLATION INSURANCE

We feel it is important that you are covered by adequate insurance on your holiday, therefore for your protection and peace of mind we will provide, when booking, details of an insurance cover which has been specially arranged by Travellers Protection Services Ltd with UK Insurance Ltd, both of whom are authorised and regulated by the Financial Services Authority. Travel insurance leaflets (Tour Plan) will be sent with your holiday confirmation invoice and you are strongly advised to read these carefully. Cancellation Cover is effective from the time your insurance is issued and all other cover becomes effective on the outward date of travel.